

Astrid Delestine

CUSTOMER SERVICE SPECIALIST

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EXPERIENCE

Feb 2023 – Mar 2025

Student IT Specialist, *Oregon State University* – Corvallis, OR

- Provided front-line IT support to students and faculty across multiple departments.
- Diagnosed and resolved technical issues on both MacOS and Windows platforms.
- Maintained and updated computer systems and campus networks.
- Assisted students in troubleshooting programming assignments and software use.

Jul 2018 – Oct 2022

Front End Associate, *Metropolitan Market* – Seattle, WA

- Delivered excellent customer service in a fast-paced retail environment.
- Handled cash and card transactions efficiently while managing front-end operations.
- Maintained accurate inventory and supported liquor sales under legal compliance.
- Provided item location assistance and was occasionally entrusted as acting manager.

Jul 2017 – Aug 2018

BSA Camp Counselor *Camp Parsons* – Brinnon, WA

- Supervised and led climbing tower activities with an emphasis on safety and fun.
- Fostered a positive, engaging environment through active camper mentorship.
- Performed camp traditions including songs and skits, building group morale.
- Supported daily operations and adapted to various counselor responsibilities as needed.

EDUCATION & EXPERIENCE

Sep 2020 – Mar 2025

Bachelor of Science, *Electrical and Computer Engineering*, Oregon State University

Eagle Scout, *Completed December 2020*

SKILLS

Customer service & communication

Point-of-Sale (POS) systems & cash handling
eager to learn, and community-oriented

Team collaboration

Problem-solving & multitasking

Reliable

Adaptable